



# Customer Survey

Helmets R Us wants to provide you with the very best in products and customer service. We value your opinion and ask that you take a moment to fill out this survey and fax it to 253-572-4225

<i>Please Circle One-</i>	Outstanding 1	Good 2	Needs Improvement 3	Dissatisfied 4
Product Quality & Availability	1	2	3	4
Styles & Colors	1	2	3	4
Price	1	2	3	4
Ease of Ordering	1	2	3	4
Customer Service	1	2	3	4
Invoice/Billing	1	2	3	4
Our Website	1	2	3	4

Was this your first order with Helmets R Us? \_\_\_\_\_

How did you learn of Helmets R Us? \_\_\_\_\_

Have you used other suppliers in the past? \_\_\_\_\_

Would you recommend Helmets R Us? \_\_\_\_\_

What was your best experience in dealing with our company? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

How could we have made your experience with our company better? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

What type of products would you like to see from Helmets R Us in the future? \_\_\_\_\_

\_\_\_\_\_

**Optional Information:**

Company & Contact Name: \_\_\_\_\_

Phone Number:\_(\_\_\_\_\_)\_\_\_\_\_Email:\_\_\_\_\_

**Fax this form to 253-572-4225      THANK YOU!**